



Conference location:

**Vienna University
Brünner Straße 72
A-1210 Vienna**

Conference fee: none (participation free of charge)

Conference Language: English

Deadline for registration: 19th June 2008



Co Sponsors in alphabetic order:

Stadt Wien

Stadt Wien, Bereichsleitung für Strukturentwicklung

Bereichsleitung für die Koordination des Wiener Gesundheitswesens mit der Europäischen Union

Karl Landsteiner Institut für Gesundheitsökonomie

Karl Landsteiner Institut für Krankenhausorganisation

Niederösterreichische Gesundheits- und Sozialfonds (NÖGUS)

Pro Sozial

TÜV Austria

University of Vienna

World Health Organization

**2nd International WHO Conference on the
Performance Assessment Tool for
Quality Improvement in Hospitals**

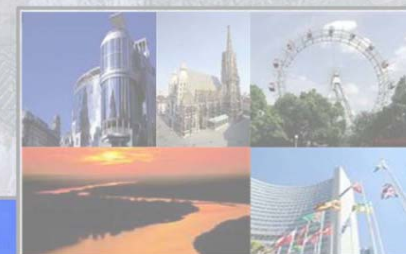


03rd - 04th July 2008

Vienna Public Healthcare Conference

Vienna, Austria

**Performance Assessment in
Healthcare Delivery**



03rd – 04th July 2008

Vienna, Austria

ORGANISATION: Karl Landsteiner Institute of Quality Assurance and Patient Safety

The conference will be held under the patronage of Dr. Andrea Kdolsky, Austrian Federal Minister for Health, Family and Youth and Dr. Michael Häupl, Mayor of Vienna

**CONFERENCE
Preliminary program**

The conference will be held under the patronage of Dr. Andrea Kdolsky, Austrian Federal Minister for Health, Family and Youth and Dr. Michael Häupl, Mayor of Vienna

Vienna awaits you

July 3rd Day 1:

9:00-10:00

Opening

| | |
|--------------|--|
| R. Fischer | Director - KLI for Quality Assurance and Patient Safety |
| A. Kdolsky | Austrian Health Minister |
| M. Häupl | Governing mayor of Vienna |
| W. Sobotka | Member of Provincial Government for finances, Hospitals and Leader of the Lower Austrian Health and Social Capital |
| A. Brown | Assistant Deputy Minister, Health System Strategy Division, Canada |
| K. Blecha | President of the Austrian Association of Pensioners |
| H. Eberhardt | Managing Director TÜV AUSTRIA and Member of the Board of Trustees of the IQMS |

10:00-10:40

Keynote A: Moderator: B. Schwarz

The governance of hospitals in the « brave new world » of healthcare systems: incentives for performance improvement and hospitals' responses

Part 1 "From a health system perspective"
Speaker: A. Brown

Part 2 "From a hospital perspective"
Speaker: V. Mohr

10:40-11:20

Keynote B: Moderator: B. Schwarz

Maturity of hospital quality improvement systems in Europe

Part 1 Quality management in Austrian hospitals: the development in the last decade
Speaker: E. Hauke

Part 2 Trends and challenges in Europe
Speaker: N. Klazinga

11:20-11:45

Coffee Break

11:45-13:00

Keynote C and Roundtable. Moderator: B. Kutryba

Keynote :

European perspectives on hospital performance measurement systems
Speaker: AL. Guisset

Roundtable:

Denmark: Danish Indicator Project and empowerment of the health professionals
Speaker: P. Bartels

The Netherlands: Dutch Inspectorate and "accompanied" public disclosure
Speaker: N. Klazinga

Germany: BQS Quality Indicators and Structured Dialogue
Speaker: B. Fischer

France: Performance measurement and accreditation potential for complementarities?
Speaker: P. Lombraill

Austria: Competition in healthcare via quality management
Speaker: M. Gleitzman

Reaction to roundtable C:

Situation and Perspectives in CEE countries
Speaker: A. Bourek

13:00-14:30

Lunch

We serve free lunch for all participants at the University

14:30-15:30 Parallel working sessions (WS)

WSA1: Moderator: B. Schwarz

FROM A POLICY MAKER'S PERSPECTIVE

Governance of hospitals in the « brave new world » of healthcare systems:

incentives for performance improvement

Speaker: R. Nizankowski, M. Jesse

WSA2: Moderator: V. Mohr

FROM A HOSPITAL MANAGER'S PERSPECTIVE

Governance of hospitals in the « brave new world » of healthcare systems:

hospital's responses

Speaker: M. Olsson

WSA3: Moderator: M. Gantschacher

Patient Safety and Quality Improvement by standardized Training in Hospitals – best practice from a Harmonization-Project within Central and Eastern Europe

Speaker: B. Schade

WS PATH 1: Moderator: P. Lombrail

A comprehensive model of performance to build bridges among professionals and to integrate databases.
Mission accomplished?

Speaker: Open to all PATH hospitals - please contact your country coordinator to prepare PATH Working Session

WS PATH 2: Moderator: B. Fischer

Tailored indicators - The way forward?
Competition or synergies with local indicators?

Speaker: Open to all PATH hospitals – please contact your country coordinator to prepare PATH working session

15:30-17:30 Parallel working sessions

WS B1: Moderator: N. Klazinga

FROM A POLICY MAKER'S PERSPECTIVE

Diversity across/within European countries and implications or cross-border purchasing of care

Speaker: To be confirmed

WS B2: Moderator: B. Schwarz

FROM A HOSPITAL MANAGER'S PERSPECTIVE

Hospital best practices – Key challenges for implementing an integrated QM system and observed impact

Speaker : to be confirmed

An Internet-based Multiple Hospital Game for Policy Making and Teaching

Speaker : M.Rauner

WS PATH 3: Moderators: J. Alop

Administrative database vs. ad-hoc data collection (Minimise burden or maximise utility?)

Speaker: Open to all PATH hospitals – please contact your country coordinator to prepare PATH working session

WSPATH 4: Moderator: AL. Guisset

Heterogeneity of results across countries – How to interpret them?

Speaker: E. Wojtowicz

Open to all PATH hospitals – please contact your country coordinator to prepare PATH working session

17:30-18:15

PATH Country Coordinators meeting

20:00 Cocktail Dinner Vienna City Hall

All conference participants are cordially invited

July 4th Day 2:

9:00-10:00

Keynote D

Performance Assessment Tool for quality improvement in Hospitals (PATH)

- Part 1 PATH development, objectives, founding principles
Speaker: AL Guisset
- Part 2 PATH-II
Speaker: B. Kutryba
- Part 3 PATH in the future
Speaker: J. Veillard

Reaction to keynote D:

The PATH project and its potential for CEE
Speaker: A. Bourek

10:00-10:30 **Coffee and poster session**

10:30-12:00 Parallel working sessions

WSC1: *Moderator: J. Veillard*

Local performance measurement systems with an international perspective – common grounds and potential for harmonization – PATH as a tool to build

Speaker: M. Woschitz-Merkac

WS C2: *Moderator: J. Volle*

Performance measurement for non-acute hospitals: specific vs. generic systems

Speaker: To be confirmed

Parallel working sessions (continued)

WS PATH 5: *Moderator: E. Belicza*

Strategies to communicate PATH results within hospitals – whom to address with what purpose?

Speaker: Open to all PATH hospitals – please contact your country coordinator to prepare PATH working sessions

WS PATH 6: *Moderator: V. Rusnakova*

Opportunities to set up thematic (inter)national working groups for further collaboration? What are indicators on which hospitals would prefer to collaborate?

Speaker: E. Dudzik-Urbaniak, Open to all PATH hospitals – please contact your country coordinator to prepare PATH working sessions

12:00-13:00 **Coffee and poster session**

Note: All hospitals included in PATH-II are invited to participate – If you are interested to contribute, please contact your country coordinator

13:00-14:30 **Lunch**

14:30-15:30 Report of the working groups

Moderator: J. Veillard

15:30-16:15 Development and adoption of the Vienna Recommendation on Performance Assessment in Hospitals

Moderator: N. Klazinga

16:30-17:30 Summary, closing and distribution of certificate of participation to PATH hospitals

Moderator: AL Guisset